

Carrier Payment Inquiry Tool Manual

Welcome to **Ryder's Carrier Payment Inquiry (PI Tool)** Reporting Application. The PI Tool is a self-service website and reporting tool designed to aide carriers in managing their receivables. The tool enables carriers to look up the payment status of a single invoice number or multiple invoice numbers at one time.

Key features include:

- 24 hours, 7 days a week access
- Single pro/invoice number lookup or upload up to 65,000 characters at one time
- Easy copy and paste of pro numbers function to upload pros into the P.I. Tool
- Storage of uploaded invoice numbers to assist in rechecking statuses or running quick analysis
- Export to Excel function
- Overview pivot for all statuses with filtering
- Dollar amount summary of invoices in each status with drilling capabilities to review individual invoices in greater detail
- Invoice reject messages which identify the reason for the rejection and assist in the re-submission
- Payment reduction messages which identify the reason for short payment
- Remittance detail

Ryder Teams Contact Information:

Any questions or issues pertaining to access & training requests, tool navigation and/or errors, email RyderAcademy@ryder.com

Any questions or issues pertaining to freight bill invoices email carriersupportteam@ryder.com

How to access the P.I. Tool

- ❖ Type <https://www.ryder.com/en-us/carriers> in your internet web browser.
- ❖ Access “Click Here” under the Ryder Carrier Payment Inquiry section (See image below)
 - This will take you to the Ryder Insights Login page
 - If you do not already have access or require a password reset, send an email to RyderAcademy@ryder.com to request a username and password or a password reset
 - Access and reset requests are usual granted within 72 hours of the request. You will receive an email containing access /reset instructions.

Ryder Carrier Payment Inquiry

Ryder's Freight Bill Audit and Payment Carrier Payment Status application can be accessed by utilizing our Transportation Intelligence System (TIS).
Benefits include:

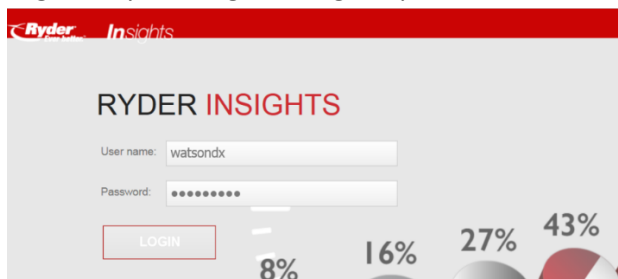
- 24/7 Access
- Single pro number or upload up to 65,000 characters at a time
- Simple copy and paste to upload pro numbers
- Storage of uploaded invoice numbers to assist in rechecking statuses or running quick analysis
- Export results to Excel
- Overview pivot for all statuses with filtering
- Dollar amount summary of invoices in each status with drilling capabilities to review individual invoices in greater detail
- Invoice reject messages which identify the reason for the rejection and assist in the re-submission
- Payment reduction messages which identify the reason for short payment
- Carrier check detail

For payment status, use the template below and upload your invoices to get a status update on them. Check out our new web tool, [click here](#).

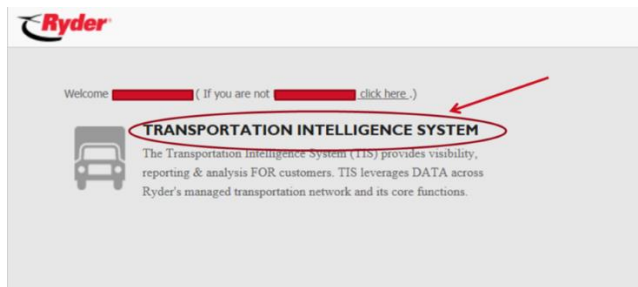
Questions and or issues pertaining to: setup access, password resets, training, tool navigation and or technical support, email: RyderAcademy@ryder.com

Questions pertaining to freight bill invoice status, after running and reviewing a current again report, email: CarrierSupportTeam@ryder.com.

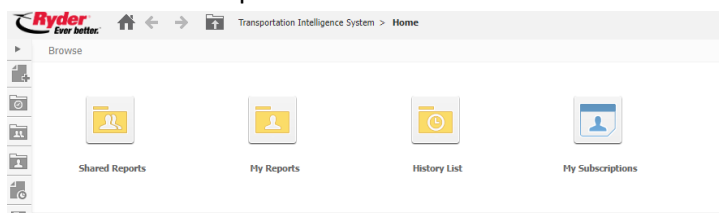
- ❖ Login to Ryder Insights using the provided username and password



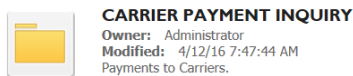
- ❖ Click on “Transportation Intelligence System”



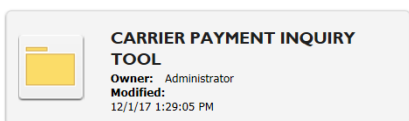
- ❖ Click on “Shared Reports”



- ❖ Select “Carrier Payment Inquiry” folder




- ❖ Select “Carrier Payment Inquiry Tool” folder



Note: If you click on the Transportation Intelligence System link (as noted above) and you don't see the “Carrier Payment Inquiry Folder”, then click on the “Shared” folder and you will now be able to select “Carrier Payment Inquiry”.

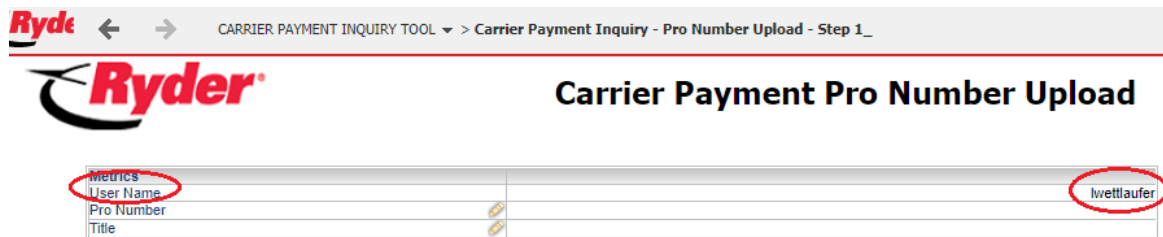
Pro Number Upload (Step 1)

- ❖ Select “Carrier Payment Inquiry-Pro Number Upload (Step-1)”



CARRIER PAYMENT INQUIRY - PRO NUMBER UPLOAD (STEP 1)
Owner: Administrator
Modified: 11/12/15 3:38:08 PM
Paste list of pros separated by commas to retrieve current status. (<Ryder Carrier Payment Inquiry Template > available to assist in formatting.) *Approximate upload time could take up to 10 minutes to process.

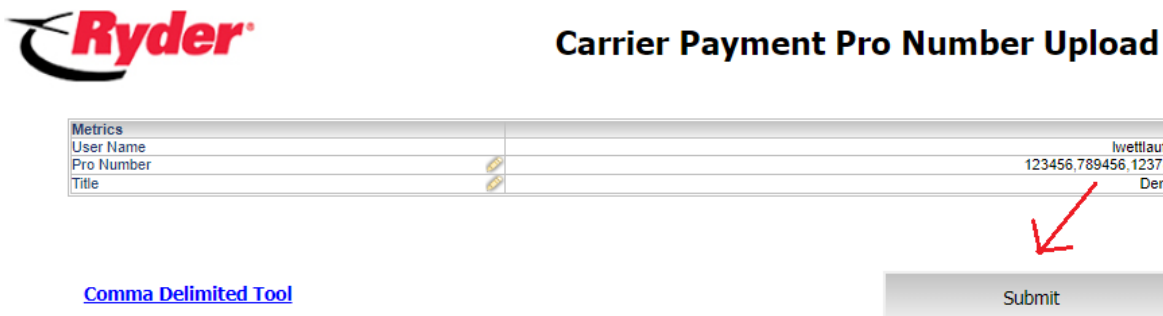
- ❖ Carrier Payment Pro Number Upload Screen
 - User Name will automatically populate



- Pro Number and Title fields must be filled out for every upload created
- There are two ways to upload pro numbers
 1. Manual insertion
 2. Utilization of Comma Delimited Tool – used for mass pro upload

Manual Insertion

- Enter Pro Numbers in the pro number field separated by commas
 - (Example: 1234, 5678, 4321, 8765)
- Enter a name for the file in the “Title” field
- Click “Submit” and the tool will automatically refresh



Carrier Payment Pro Number Upload

Metrics		
User Name		lwettlaufer
Pro Number		123456,789456,123789
Title		Demo

[Comma Delimited Tool](#)

- The list of pro numbers will now show in the Pro Numbers Stage field.
- The pro number upload will process within a few seconds. If the status says “Not Processed”, additional time is needed to process the data submitted via the upload.
- If a status of ‘Not Processed’ display: Click the refresh button, located in the drop down menu at the top of the screen, to check if the upload is processed.

The screenshot shows the 'Carrier Payment Pro Number Upload' page. At the top, there is a breadcrumb trail: 'CARRIER PAYMENT INQUIRY TOOL > Carrier Payment Inquiry - Pro Number Upload - Step 1_'. The page features the Ryder logo and a title 'Carrier Payment Pro Number Upload'. Below the title is a 'Metrics' section with fields for User Name (lvettlaufer), Pro Number, and Title. A 'Comma Delimited Tool' link and a 'Submit' button are present. A table below shows a single entry with the status 'Processed'. On the right side, a dropdown menu is open, with the 'Refresh' button highlighted in yellow. Red arrows point from the dropdown menu to the 'Refresh' button.

- Bills that have been successfully uploaded will return with the status as “Processed”. Uploads must have a status of ‘Processed’ before the uploads are visible in Step 2.

This screenshot is identical to the one above, but the 'Processed' status in the table is circled in red. The table data is as follows:

User ID	Date Time	Pro Numbers List	Entry Title	Status
lvettlaufer	3/2/2020 2:37:16 PM	123456,789456,123789.	DEMO	Processed

- You are now ready for step 2 of the payment inquiry process (skip to page 10 for step 2 or continue for mass pro upload instructions).

Utilizing the Comma Delimited Tool for Multiple Pro Upload

- The comma delimited tool can be used to upload up to 32,000 characters at one time
- From the Carrier Payment Pro Number Upload screen, click the “Comma Delimited Tool” link

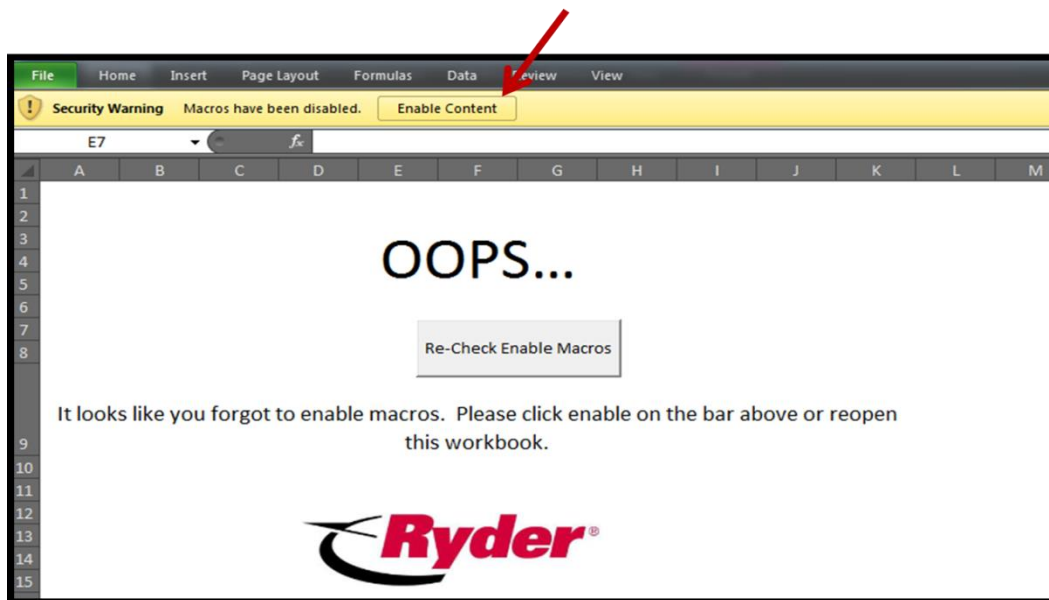
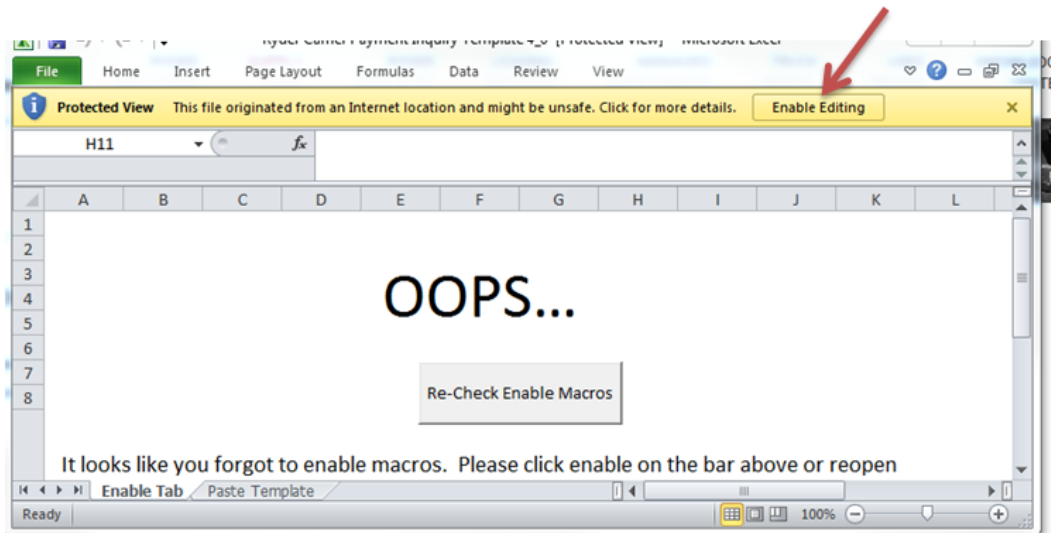


- This will redirect you back to <https://www.ryder.com/en-us/carriers> homepage. Scroll down to the “Ryder Carrier Resources” section and click download button next to “Carrier Payment Inquiry Tool Template”

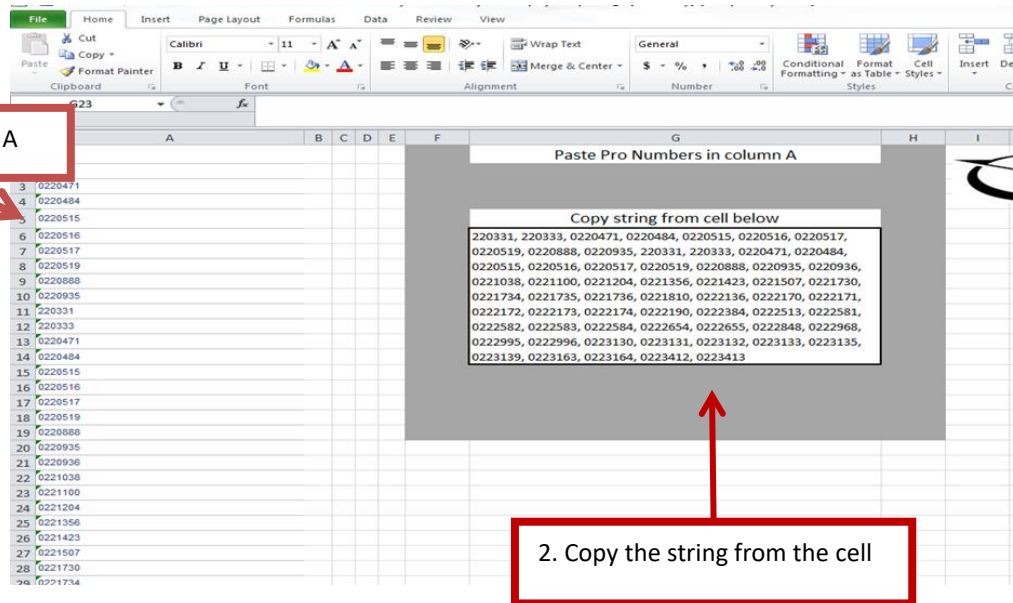
Ryder Carrier Resources

 RyderShare (Ryder Online) Manual	Download 
 Carrier Payment Inquiry Tool Manual (English)	Download 
 Carrier Payment Inquiry Tool Manual (French)	Download 
 Carrier Payment Inquiry Tool Template	Download 
 Carrier Payment User ID Request Form	Download 
 Carrier Remittance Manual	Download 
 Web Billing	Download 

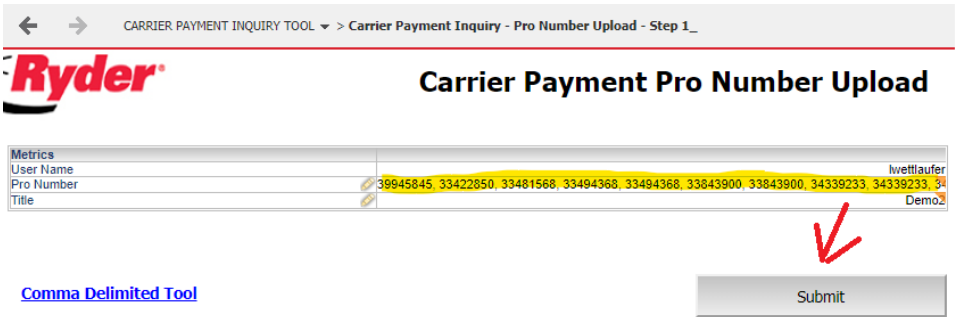
- Document will download to your browser. Access the recent downloads on your browser and double click on the ‘Carrier Payment Inquiry Tool Template’ document to open it.
- An Excel Template will open, be sure to enable the Macros by selecting “Enable Editing” and then by selecting “Enable Content”. This will allow you to copy and paste pro numbers into the template.



- The Comma Delimited Tool is now ready for your pros. Follow the instructions indicated in cell G1 “Paste Pro Numbers in column A”.
 1. Copy your pro/invoice numbers from your document and paste them in column A of the template
 - The pro numbers will populate into the large cell in column G
 2. Copy the string of pros from the cell in column G



- Return to Carrier Payment Pro Number Upload screen and paste the copied string into “Pro Number” field
- Enter a name for the file in the “Title” field
- Click “Submit” and the tool will automatically refresh



- The list of pro numbers will now show in the Pro Numbers Stage field.
- The pro number upload will process within a few seconds. If the status says “Not Processed”, additional time is needed to process the data submitted via the upload.
- Bills that successfully uploaded will return with the status as “Processed”. Uploads must have a status of ‘Processed’ before the uploads are visible in Step 2.



Carrier Payment Pro Number Upload

Metrics	
User Name	lwettlaufer
Pro Number	
Title	

[Comma Delimited Tool](#)

Submit

User ID	Date Time	Pro Numbers List	Entry Title	Status
lwettlaufer	3/2/2020 3:02:15 PM	39945845, 33422850, 33481568, 33494368, 33494368, 33843900, 33843900, 34339233, 34339233, 34393924, ...	DEMO2	Processed

- You are now ready for step 2 of the payment inquiry process

Payment Inquiry Report (Step 2)

- ❖ From the Carrier Payment Pro Number Upload screen, return to the previous folder by selecting *Carrier Payment Inquiry Tool* in the toolbar.

CARRIER PAYMENT INQUIRY TOOL > Carrier Payment Inquiry - Pro Number Upload - Step 1_

Ryder Carrier Payment Pro Number Upload

Metrics		
User Name		lvettlaufer
Pro Number		
Title		

[Comma Delimited Tool](#) Submit

- ❖ Select “Carrier Payment Inquiry – Report External (step 2)”

CARRIER PAYMENT INQUIRY - REPORT EXTERNAL (STEP 2)
Owner: Administrator
Modified: 11/12/15 3:38:08 PM
Retrieve payment status of pro numbers uploaded from step 1. (For internal Ryder use.)

- ❖ The file you just uploaded and other previously uploaded files will be available for selection
 - Uploaded files will be stored for approximately 90 days from the date of upload. May be stored for longer until purged out.

Transportation Intelligence System > Shared Reports > Carrier Payment Inquiry > CARRIER PAYMENT INQUIRY TOOL > Carrier Payment Inquiry - Report External - Step 2_

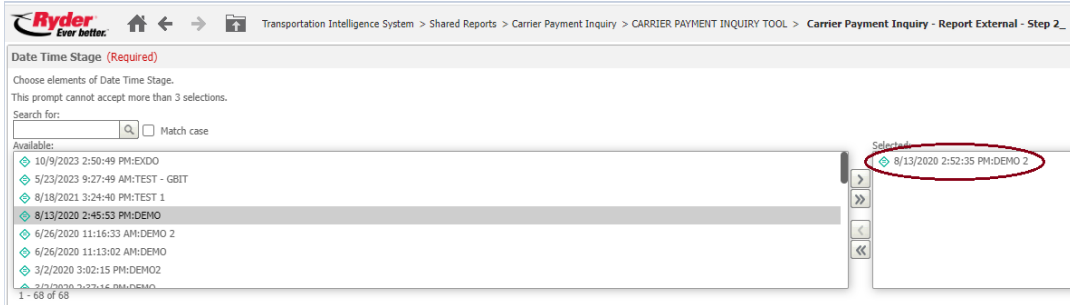
Date Time Stage (Required)
Choose elements of Date Time Stage.
This prompt cannot accept more than 3 selections.
Search for: Match case

Available:

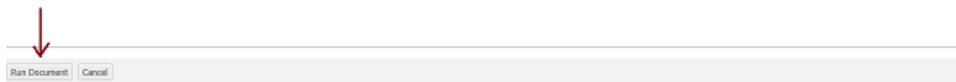
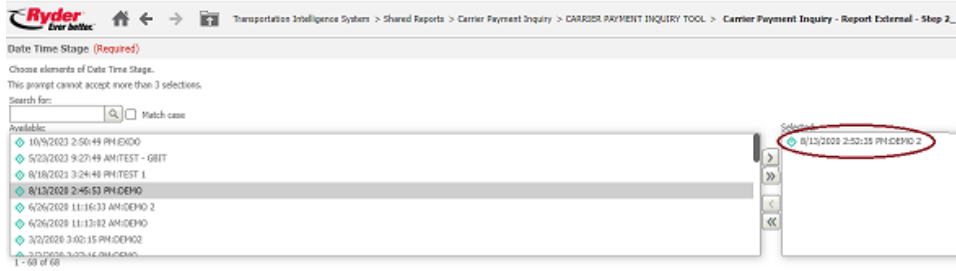
- 10/9/2023 2:50:49 PM:EXDO
- 5/23/2023 9:27:49 AM:TEST - GBIT
- 8/18/2021 3:24:40 PM:TEST 1
- 8/13/2020 2:52:35 PM:DEMO 2
- 8/13/2020 2:45:53 PM:DEMO
- 6/26/2020 11:16:33 AM:DEMO 2
- 6/26/2020 11:13:02 AM:DEMO

Selected: (none)

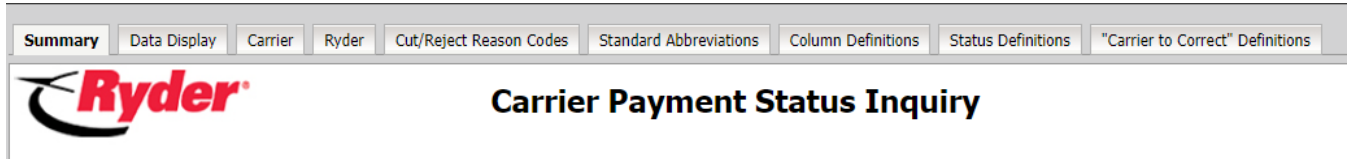
- ❖ Select the file you would like to run a payment inquiry on by double clicking the file or by selecting the file then clicking the right arrow to move the file to the “Selected” field
 - Up to 3 selections can be made at one time



- ❖ Click “Run Document” button located in the bottom left corner of the screen



- ❖ The Carrier Payment Status Inquiry will open and default to the Summary tab. There are 9 pre-set tabs available to view in the report.



1. **Summary** – An overview of payment status categorized into three pivot tables (Freight Charges Approved by Status and Age, Freight Bill Detail by Status and Age, and Freight Charges Paid by Invoice Date).
2. **Data Display** – Detailed payment status including, comments, expected process date, freight bill detail and remittance information.
3. **Carrier** – Invoices in the carriers bucket, with Detailed payment status including, comments, expected process date, freight bill detail and remittance information.
4. **Ryder** – Invoices in Ryder’s bucket.
5. **Cut/Reject Reason Codes** – Description of the codes used to describe audit cut reasons/short pays.
6. **Standard Abbreviations** - Description of abbreviations used to describe audit cut reasons/short pays.
7. **Column Definitions** – Description of each column found within the “Data Display” tab.
8. **Status Definitions** – Description of the phrases used to define payment status.
9. **“Carrier To Correct” Definitions** – Common reject reasons with actions needed by the carrier.

- ❖ The Summary and Data Display tabs allow users to click directly on pro/invoice numbers to view detailed freight bill information

Carrier Payment Status Inquiry

Freight Charges Approved, by Status and Aging

Freight Bill Status	0-30	31-60	61-90	90+	Total
Balance due not authorize				\$9,802.99	\$9,802.99
Customer Invoiced	\$1,048.11			\$1,037.06	\$2,085.17
In Process				\$920.56	\$920.56
	\$5,873.23	\$26,007.29	\$3,285.58	\$14,747.44	\$49,913.54
	\$8,367.16	\$151,238.28	\$25,540.87	\$18,187.85	\$203,334.16
				\$0.00	\$0.00
	\$15,288.50	\$177,245.57	\$28,826.45	\$44,695.90	\$266,056.42

Freight Charges Paid, by Invoice Date

Customer Invoiced	Freight Charges Paid
3/5/2014	\$1,539.95
3/13/2014	\$4,056.28
7/7/2014	\$727.59
8/6/2014	\$744.61
8/11/2014	\$885.04
9/15/2014	\$881.64
11/17/2014	\$1,145.30
12/5/2014	\$368.55
2/5/2015	\$2,806.37
2/16/2015	\$4,886.48
2/23/2015	\$4,444.34
3/9/2015	\$8,019.70
3/16/2015	\$360.99
3/23/2015	\$959.53
3/30/2015	\$8,171.96
4/3/2015	\$2,762.08
4/6/2015	\$14,111.75
4/13/2015	\$11,926.09
4/20/2015	\$13,377.87
4/27/2015	\$22,566.14
5/4/2015	\$31,682.71
5/11/2015	\$17,923.70
5/18/2015	\$24,426.13
5/25/2015	\$11,116.46
6/1/2015	\$10,841.50
6/8/2015	\$11,448.98
6/22/2015	\$920.75
7/13/2015	\$942.16
7/27/2015	\$652.96
8/24/2015	\$1,422.70

Freight Bill Detail, Filtered by Status and Aging

PAY	Pro/Invoice Number	Event	Ship Date	Process Date	Status Message
	1015137	FUE: CARRIER FUEL CHARGE GREATER THAN AUDIT CHARGE			
	1023040	AP: 1D 879.00 FR 3B RR			
	1015149	FUE: CARRIER FUEL CHARGE GREATER THAN AUDIT CHARGE			
	1364953				
	1027977	AP: 1D 879.00 FR, D2 FS, 31 RR			
	1011817	AP: D2 FS, 31 BM			
	1018769	AP: D2 FS, 30 BM			
	1078819				
	1106932	AP: D2 FS, 26 3C DH OK PER OPS RR			
	1099674	AP: D2 FS, 26 BM			

Click on a pro/invoice number to view Detail Freight Bill

Detail Freight Bill Information

SCAC	Carrier Name	Pro/Invoice Number	Event	Ship Date	Process Date	Status Message
		1015137	PAY	1/9/2015	4/20/2015	FUE: CARRIER FUEL CHARGE GREATER THAN AUDIT CHARGE

Bill to Information **Shipper Information** **Consignee Information**

Invoice Date:	Charge Code	Charge Description	Approved \$	Reduction \$
1/14/2015	FS	FUEL SURCHARGE	\$ 159.65	\$25.39
Recv Date: 4/10/2015				
Proc Date: 4/20/2015				
Terms: --				
Miles: 515				
Weight: 40000				
Class: 00				
LOS: Normal				
Equipment: TANDEM-AXLE:AM		Freight Amount	\$769.00	\$0.00
EDI/PPR: EDI		Total Amount	\$ 928.65	\$25.39

Account Number	Bill of Lading	PO Number	Load #	Description
				PAPER

❖ Column Definitions - Description of each column found within the “Data Display” tab

Summary	Data Display	Carrier	Ryder	Column Definitions	Status Definitions	Audit Reduction Reasons	*Carrier to Correct* Definitions
Carrier Payment Status Inquiry Column Definitions							
SCAC	Carrier Name	Pro Number	Comments				
SCAC code that uniquely identifies a carrier.	Name of the company that transported the shipment.	Number assigned by the carrier that uniquely identifies an individual shipment.	Field that may be filled in with additional information relative to the shipment, including reasons for cut bill amounts.				
Process Date	Ship Date	Check No	Check Date				
Date the freight bill was processed by Ryder. (Blank if the freight bill has not been processed.)	Date the freight was shipped on.	Check number that a shipment was paid under. (Blank if a check has not been cut.)	Date the carrier payment check was cut. (Blank if a check has not been cut.)				
Approved Amount	Original Amount	Funds	Customer				
Actual freight charges paid including accessorial.	Original amount billed by the transportation provider including accessorial.	Currency of the dollar amounts shown. USD = US dollars, CDN = Canadian dollars.	Name of the customer invoiced.				
Cut Amount	Reference Number Field	Event Type					
Amount cut from the original amount. (Excludes balance dues.)	This is the reference number provided in the EDI or WEB billin transaction. Executed customers input Ryder Load Number.	REV: Invoice is in review, no action needed at this time. REJ: Invoice has been rejected and must be actioned per the comments. PAY: invoices has been paid or Customer Invoiced. BD1/BD2/BD3: Balance due has been paid or Customer Invoiced.					

❖ Status Definition – Description of the phrases used to define payment status

Summary	Data Display	Carrier	Ryder	Column Definitions	Status Definitions	Audit Reduction Reasons	"Carrier to Correct" Definitions
<h2 style="border: 1px solid black; padding: 5px;">Carrier Payment Inquiry Status Definitions & Owner</h2>							
<p>Action Required by Carrier:</p>							
<u>Paid</u>		<u>Paid – Short Pay</u>			<u>Carrier to correct</u>		
The carrier invoice has been paid in full under the check date and check number listed.		The carrier invoice has been paid, but short paid (cut) due to non-conformances to contracted rates on file.			The invoice has been rejected. Review "Comments" and take appropriate action or remove from aging.		
<u>Balance due not authorized</u>		<u>Record Not Found</u>					
The balance due invoice has been rejected and requires carrier attention. See the "Comments" column for reject reason.		Ryder has no record of invoice. Note: invoices will be visible 48 hours after submission					
<p>No Action Required by Carrier:</p>							
<u>In process</u>		<u>Waiting Customer Approval</u>		<u>Approved, Waiting to Invoice</u>		<u>Customer Invoiced</u>	
The carrier invoice has uploaded into the Ryder system and is currently completing Ryder's audit processes.		The carrier invoice has completed the audit process and is waiting for customer approval prior to invoicing.		The carrier invoice has been approved by the customer and is now ready for customer invoicing.		The customer has been invoiced for the charges on the process date listed and funding is pending.	

❖ Cut/Reject Reason Codes – Description of the codes used to describe audit cut reasons/short pays

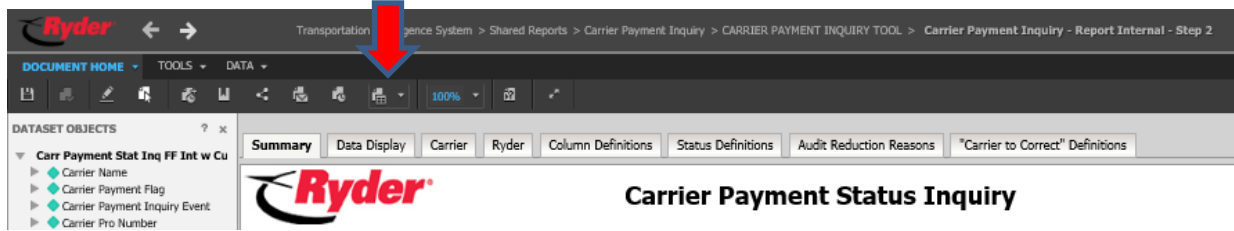
Cut/Reject Reason Codes

Code	Description	Code	Description
A01	Accessorial charge not contracted	C26	Tax charges submitted does not match origin/destination
A02	Accessorial charge rejected by Ops/Client	C27	C27 Missing applicable QST charge
A03	Accessorial paid to contract	C28	C28 Missing applicable GST charge
A04	No supporting docs received (Accessorial)	C29	C29 Missing applicable HST charge
A05	Recv'd docs do not support billed charges (Accessorial)	CA1	Carrier Not Assigned to Load
A06	Accessorial Charge requires Ops/CFT approval	D01	Missing delivery confirmation on load #
B01	Load shipped prior Ryder effective date	D02	Incorrect Ship or Delivery Date received
B02	Rebill to Ryder brokerage -FMG	E01	INVOICE MISSING AMOUNT
B03	Freight bill cost exceeds specified threshold	E02	INVOICE MISSING ORIG or DEST COUNTRY CODE
B06	Rebill Direct to Ryder Client	E03	INVOICE MISSING ORIG or DEST ZIP CODE
B07	Incorrect Ryder client billed	E04	INVOICE MISSING ORIG or DEST STATE
B08	Rebill as per BOL	E05	INVOICE MISSING ORIG or DEST ZIP CODE
B10	Incorrect air acct number	E06	INVOICE MISSING ORIG or DEST NAME
B11	Load shipped after Ryder contract cancellation	E07	NET AMOUNT CANNOT BE A NEGATIVE
B12	Rebill with Ship Date	E08	AIRWAY # IS BLANK IN EDI
B13	Invoice date is greater than receipt date	E09	ProNumber Not Found
C01	Service level incorrect	E10	Missing/Invalid Bill to Terms
C02	Incorrect or invalid taxes	E11	ACCESSORIAL CHARGE NOT CONTRACTED
C03	Incorrect Class/FAK	E12	Piece count missing
C04	Incorrect equipment code	E13	No EDI Data Received
C05	Incorrect currency (resend in CAD)	E14	NULL OR 0 WEIGHT IS INVALID
C06	Incorrect currency (resend in USD)	E15	Invalid Pro Length
C07	Charges not equal to net amount due	E16	PRO# LENGTH IS GREATER THAN 15
C08	Invalid EDI accessorial code in transmission	E17	PRO # Invalid Characters/Format
C10	Resend charges as BD under Orig Inv#	F01	Invalid or incorrect fuel charges
C11	Resend charges as Orig Invoice instead of BD	L01	Incorrect Linehaul (Contracted)
C12	Duplicate invoice	L02	Incorrect Spot Quote
C13	No currency transmitted on invoice	L03	Linehaul paid correctly on Original invoice
C14	Rejected per carrier request	L04	Itemized Charges Required
C15	Quantity Error	L05	No supporting docs received (Spot Quote)
C16	Weight Error	L06	Recv'd docs do not support billed charges (Spot
C19	Paper invoices not accepted	M02	BOL# Invalid Missing
C21	Invoice greater than 180 days from ship date	M03	Invalid Origin/Destination
C22	Pro date is greater than one year old	M05	Referenced Load number cancelled
C24	Invalid unit of measure	M06	Load Stop Detail Incorrect
C25	TONU and Linehaul on Orig invoice	MF2	Failed to Match BOL#/PO/Load Number
		PM1	Load# previously matched to another invoice

- ❖ Standard Abbreviations - Description of abbreviations used to describe audit cut reasons/short pays.

Standard Abbreviations	
Abbreviation	Description
AMT	Amount
APP	Approved
CARR	Carrier
CHRG	Charge
CONST	Construction
CS	Construction Site Surcharge
CNTRCTD	Contracted
CX	Cross-dock
DH	Deadhead
DC	Delivery Charge
DMRG	Demmorage
DEST	Destination
DET	Detention
DV	Diversion
DR	Diversion and Reconsignment
DOC	Document
EFF	Effective
EQU	Equipment
ERR	Error
FRT	Freight
FS	Fuel Surcharge
FUMG	Fumigation
HZ	Hazardous
ID	Inside Delivery
LOS	Level of Service
LH	Linehaul
LP	Lumper
MERCH	Merchandise
MIN	Minimum
OVR	Over
PK	Pickup
PROT	Protection
PRTV	Protective
RECON	Reconsignment
SC	Security Charge
SERV	Service
S/B	Should Be
SYS	System
WGT	Weight
ZN	Zone

- ❖ Tabs can be exported into Excel for further analysis. To export to Excel, click the Excel icon located in the tool bar above the tabs.



- In the Export pop-up box, select whether to export “All layouts” (all tabs) or “Current layout” (current tab selected). Click OK.

Detailed Cut Report

➤ Click Transportation Intelligence System



TRANSPORTATION INTELLIGENCE SYSTEM

The Transportation Intelligence System (TIS) provides visibility, reporting & analysis FOR customers. TIS leverages DATA across Ryder's managed transportation network and its core functions.

➤ Carrier Payment Inquiry



CARRIER PAYMENT INQUIRY

Owner: Administrator

Modified:

4/11/19 3:51:13 PM

Payments to Carriers.

➤ Cut Bill Report



CUT BILL REPORT

Owner: Administrator

Modified:

3/15/19 3:06:47 PM

➤ **Select a To and From date then click run report**

1. Carrier SCAC Code

Choose elements of Carrier SCAC.

Search for: Match case

Available:

- ◆ :
- ◆ 0:0
- ◆ 1333:FREIGHT SOLUTIONS INT'L
- ◆ 2420:EPPS TRUCKING INC
- ◆ 2DAY:2DAYAIR
- ◆ 4U2I:LOGI TEST SCAC
- ◆ 6AKR:6AKR

1 - 100 of 25713

2. Enter Start of Audit Date Range (Required)

Enter beginning of date range for filtering the report, or default to 6 days ago.
This prompt requires a value no earlier than 5/17/2016.

Your selection:

The default selection is:
Today minus 6 Day(s) (5/11/2019)

3. Enter End of Audit Date Range (Required)

Enter ending of date range for filtering the report, or default to today.
This prompt requires a value no earlier than 5/17/2016.


Your selection:

The default selection is:
Today (5/17/2019)

**Lower Left hand Corner

The report can be exported into Excel for further analysis. To export to Excel, click the Excel icon located in the tool bar above the tabs.

REPORT HOME ▾ TOOLS ▾ DATA ▾ GRID ▾ FORMAT ▾
Last update: 5/17/19 7:12:23 AM



REPORT DETAILS

Report Filter:
 ((Freight Bill Audit Date) (DD) Between 5/11/2019 and 5/17/2019) And ((Freight Bill Event) (ID) <> 'TRZ') And (Set of Carrier Pro Number where ((Initial Approved Charges) <> (Original Amount Billed)) And Set of Carrier Pro Number where ((Initial Approved Charges) > 0))

PROMPT DETAILS

Prompt 1: Carrier SCAC Code
 Prompt not answered
 Prompt 2: Enter Start of Audit Date Range
 5/11/2019 12:00:00 AM
 Prompt 3: Enter End of Audit Date Range
 5/17/2019 12:00:00 AM

« 1 2 3 4 5 of 16 pages »

Carrier Name ▲	Carrier SCAC Code	Customer Name ▲	Customer Code ▲	Carrier Pro Number ▲	Freight Bill Ship Date ▲	Freight Bill Receive Date ▲	Origin Name	Origin Address ▲	Origin City ▲	Origin State	Origin Postal Code ▲	Destination Name ▲	Destination Address ▲	Destination City	Des Sta
----------------	-------------------	-----------------	-----------------	----------------------	--------------------------	-----------------------------	-------------	------------------	---------------	--------------	----------------------	--------------------	-----------------------	------------------	---------

Detailed Rejected Report

➤ Click Transportation Intelligence System



TRANSPORTATION INTELLIGENCE SYSTEM

The Transportation Intelligence System (TIS) provides visibility, reporting & analysis FOR customers. TIS leverages DATA across Ryder's managed transportation network and its core functions.

➤ Carrier Payment Inquiry



CARRIER PAYMENT INQUIRY

Owner: Administrator

Modified:

4/11/19 3:51:13 PM

Payments to Carriers.

➤ Rejected Bill Report



REJECTED BILL REPORT

Owner: Administrator

Modified:

4/11/19 3:51:13 PM

➤ Select a To and From date then click run report

1. Carrier SCAC Code

Choose elements of Carrier SCAC.

Search for: Match case

Available:

- ◆ :
- ◆ 0:0
- ◆ 1333:FREIGHT SOLUTIONS INT'L
- ◆ 2420:EPPS TRUCKING INC
- ◆ 2DAY:2DAYAIR
- ◆ 4U2I:LOGI TEST SCAC
- ◆ 6RKR:6RKR

◀ 1 - 100 of 25713 ▶▶

2. Enter Start of Audit Date Range (Required)

Enter beginning of date range for filtering the report, or default to 6 days ago.
This prompt requires a value no earlier than 5/17/2016.

Your selection:

The default selection is:
Today minus 6 Day(s) (5/11/2019)

3. Enter End of Audit Date Range (Required)


Enter ending of date range for filtering the report, or default to today.
This prompt requires a value no earlier than 5/17/2016.

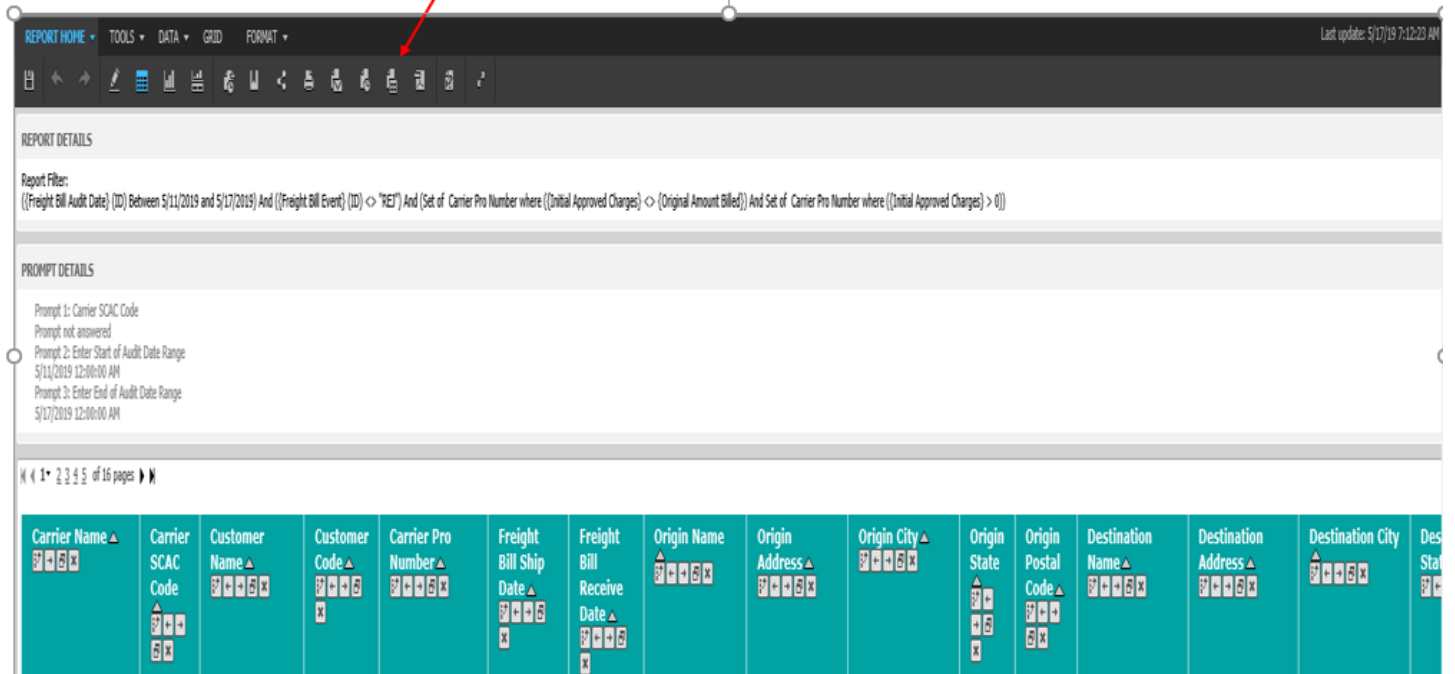
Your selection:

The default selection is:
Today (5/17/2019)

**Lower Left hand Corner

The report can be exported into Excel for further analysis. To export to Excel, click the Excel icon located in the tool bar above the tabs.

To Export: Click the icon 



The screenshot displays the Carrier Payment Inquiry Tool interface. At the top, there is a toolbar with various icons for report manipulation. A red arrow points to the Excel icon (a green 'X' in a white square) with the text "To Export: Click the icon". Below the toolbar, the "REPORT DETAILS" section shows a complex report filter: `((Freight Bill Audit Date) (ID) Between 5/11/2019 and 5/17/2019) And ((Freight Bill Event) (ID) <> "REF") And (Set of Carrier Pro Number where ((Initial Approved Charges) <> (Original Amount Billed)) And Set of Carrier Pro Number where ((Initial Approved Charges) > 0))`. The "PROMPT DETAILS" section lists three prompts: "Carrier SCAC Code" (not answered), "Enter Start of Audit Date Range" (5/11/2019 12:00:00 AM), and "Enter End of Audit Date Range" (5/17/2019 12:00:00 AM). Below this is a pagination control showing "1 of 16 pages". At the bottom, a table header is visible with columns: Carrier Name, Carrier SCAC Code, Customer Name, Customer Code, Carrier Pro Number, Freight Bill Ship Date, Freight Bill Receive Date, Origin Name, Origin Address, Origin City, Origin State, Origin Postal Code, Destination Name, Destination Address, Destination City, and Destination State.